



New Hampshire Department of Information Technology

House Public Works & Highways Committee

Denis Goulet, Commissioner/CIO

March 2025





Technology Based Capital Projects

AGENCY	PRIORITY	PROJECT TITLE	REQUESTED AMOUNT	GENERAL FUNDS	FEDERAL FUNDS	GOVERNOR RECOMMENDED
DoIT	3	Cloud Solutions and Services	\$ 2,150,000	\$ 2,150,000		\$ 2,150,000
DOJ	1	Replace Case Management Software	\$ 2,231,696	\$ 2,231,696		\$ 2,231,696
JB	1	Court Records Digitization Expansion Project	\$ 157,950	\$ 157,950		\$ 157,950
DOS	1	Software Automated Fuel Tax System	\$ 2,862,000	\$ 2,862,000		\$ 2,862,000
DHHS	1	Medicaid Enterprise Modular Strategy (90/10)	\$ 33,750,000	\$ 3,375,000	\$ 30,375,000	\$ 33,750,000
DHHS	3	Modernize Eligibility Services (35/65)	\$ 1,875,878	\$ 656,557	\$ 1,219,321	\$ 1,875,878
		TOTALS	\$ 43,027,524	\$ 11,433,203	\$ 31,594,321	\$ 43,027,524

DoIT FY26-FY27 Capital Requests

1. Cybersecurity Enhancements	\$ 2,380,000 (Not Approved)
2. IT Service Management (Phase 2)	\$ 1,830,000 (Not Approved)
3. Cloud Solutions and Services	<u>\$ 2,150,000</u> (Approved)

Total General Funds Request: \$ 6,360,000

DoIT Adjusted Capital Request:

- Fully fund Cybersecurity Enhancements **\$2,380,000**. Our ability to protect citizen data and continuity of government is critical.
- Remove IT Service Management Phase 2, as we will defer this program until FY28-FY29.
- Fund Cloud Solutions and Services at a lower than request level of **\$ 850,000**. This will reduce what we can accomplish but still allow us to address the most critical needs

Capital Adjusted Request Total: 3,230,000

FY26-FY27: Priority #1 - \$2,380,000

Cybersecurity Program Enhancements

Request

- Implement a portfolio of modern capabilities to improve the overall cybersecurity and privacy posture of the State. By extension, these capabilities will also enhance the security and privacy posture of each municipality and K12, including their first responders, that connect with state systems and networks.
- The portfolio of cyber enhancements will modernize: Security for Agency and Enterprise Cloud-hosted workloads, Improvements to Identity and Access Management to sensitive data, DDoS Protection, Endpoint Protection, and Event Logging and Alerting. Improving efficiency of Vulnerability Management and Automated Remediation by transitioning to a cloud-native application.

Desired End State

- This project will reduce the risk of disruptions to the delivery of essential government services and modernize the cybersecurity and privacy protections applied to Agency and Enterprise networks and applications. Ensure confidentiality, availability and integrity of systems every resident and every entity that conducts business with the State of New Hampshire rely on to conduct business.
- This project builds upon previous capital budget funded projects, will leverage managed services of cloud native capabilities and **reduce** Power, Space and Cooling requirements for the State.

Request full funding of \$2,380,000

FY26-FY27: Priority #2 - \$1,830,000 (Phase 2)

IT Service Management System

Current State

- Phase I of this effort is underway and includes baselining our current capabilities and gaps, gathering input from DoIT and its customers to identify key processes and workflows to improve IT Services, and review ITSM tools that best align with our needs.

Desired End State

- Phase II of this effort will take the output of the assessment and
 - Adopt an industry standard framework for IT service delivery,
 - Work with our Agency partners to ensure delivered services align with outcomes that will represent significant value, and
 - Select an industry-leading IT Service Management platform that drives innovation in the IT service space, effectively improving our partners' technological capabilities and enabling them to better serve the citizens of New Hampshire.
 - This project will leverage cloud based "as a service" offerings; no additional on-premise hardware is required.

Withdraw Request

FY26-FY27: Priority #3 - \$ 2,150,000

Cloud Solutions & Services

Current State

- NH has successfully embraced cloud solutions and services and expanded the use of various platforms to promote collaboration across state agencies and expedite the development and deployment of applications hosted in the cloud.

Desired End State

- Implement and manage cross platform integrations to accommodate customer requests for various functions such as electronic signatures, workflow enhancements, data connectors, project management, learning management modules.
- Implement Cloud services that can interact across various cloud platforms to enhance/extend existing solutions and support new cloud solutions to improve business processes and strengthen monitoring and management capabilities.
- This project will leverage and enhance cloud solutions and services from various providers.

Request reduced funding of \$850,000



New Hampshire Department of Information Technology

Existing Capital Project Lapse Updates



DoIT Capital Projects Status

Description	Original Appropriation	Remaining Funds	Lapse Status	Lapse Amount
L23:1VIII1 - Cybersecurity Enhancements	\$2,680,000	\$425,234	extend to 6/30/27	
L23:1VIII2 - Financial System Modernization	\$894,500	\$256,035	extend to 6/30/27	
L23:1VIII3 - IT Service Management System	\$1,182,000	\$851,155	extend to 6/30/27	
19-146:1IXA - Digital Gov't Transformation	\$2,965,500	\$563,015	extend to 6/30/27	
19-146:1IXB - Continuity of Operations	\$235,000	\$41,900	extend to 6/30/27	
19-146:1IXC - Cybersecurity Program	\$1,092,000	\$5,257	COMPLETED	\$5,257
17-228:1-XII:B - Enterprise Workflow	\$1,175,000	\$182,434	extend to 6/30/27	
17-228:1-XII:D - GIS Alignment	\$700,192	\$15,160	Complete FYE 25	\$0

Lapse Extension Request to June 30, 2027

2017-228:1-XII:B Enterprise Workflow/Document Mgmt

Balance: \$ 182,434

Original Request: \$ 1,175,000

ECD: Dec 2026

Project Status: Remaining funds will be utilized to maintain ongoing governance of the M365 cloud platform and to utilize newer technologies being introduced to automate processes using Power Platform and AI related features to evaluate their use for automating workflows and improving the management of documents both being maintained and migrated within the platform. If funds allow, additional 3rd party automation options will be evaluated for integration. It is anticipated funds will be fully expended by end of FY26.

2019-146:1-IXB Continuity of Operations/Disaster Planning

Balance: \$ 41,900

Original Request: \$ 235,000

ECD: Dec 2025

Project Status: Remaining funds will be used to update DoIT's Continuity of Operations Plan to address recent LBA audit findings.

Lapse Extension to June 30, 2027 (Con't)

L23:1VIII3 - IT Service Management System (Phase 1)

Original Request: \$1,182,000

Balance: \$851,155

ECD: June 2027

Project Status: The tool selection and implementation (Phase 2) will be deferred until FY28 as funding and 3rd party assistance is required to properly implement the full scope of this program. DoIT is realigning our ITSM plan to focus on improving internal process workflows and enhancing existing tools & systems where feasible to continue maintaining momentum on this initiative.

2019-146:1-IXA Digital Government Transformation

Original Request: \$2,965,500

Balance: \$563,015

ECD: June 2027

Project Status: Funds will be expended over the next biennium in support of the continued migration of state agency websites into our Drupal web platform. We are currently 80% through the migration. The funds will also be used to make user experience upgrades to the platform by enhancing current capabilities and adding new functionality.

Lapse Extension to June 30, 2027 (Con't)

L23:1VIII2 - Financial System Modernization

Original Request: \$894,500

Balance: \$256,035

ECD: June 2027

Project Status: Funds are currently being expended to complete the transition of DoIT's current cost allocation system to a Cloud based solution which is targeted to go live at the start of the FY26 budget. Remaining funds will be utilized to plan, test and update interfaces between the new NHFIRST CloudSuite system and DoIT's internal financial tools and processes.

L23:1VIII1 - Cybersecurity Enhancements

Original Request: \$ 2,680,000

Balance: \$ 425,234

ECD: June 2026

Project Status: Funds are currently being obligated to:

- Optimize Domain Name Service (DNS) hosting services for nh.gov domain & subdomains
- Onboard a Project Manager for the Zscaler Implementation Project
- Contract Amendment to extend our current Incident Response Retainer
- Provide State Matching Funds for State and Local Cybersecurity Grant Program

Complete/Lapsed Capital Projects

2019-146:1-XI:C Cyber Security Program Enhancement

Project Status: Project is complete

Lapse Amount: \$ 5,257

17-228:1-XII:D - GIS Alignment

Current Balance: \$ 15,160

Completion Date: June 2025

Expected Lapse: \$ 0

Project Status: The remaining balance is being used to further expand the further integration of the ESRI product into the Salesforce platform as additional agencies come online. We expect to encumber the remaining funds by the end of the fiscal year.

Questions?